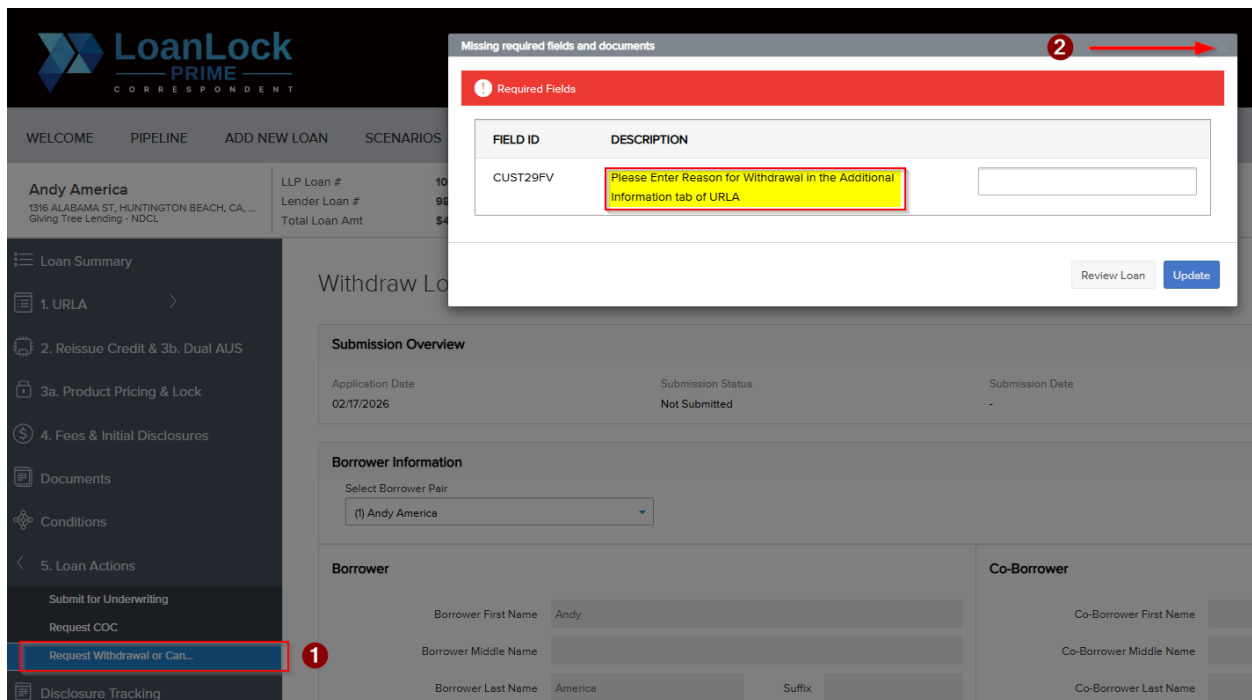


Withdrawing/Cancelling a Loan

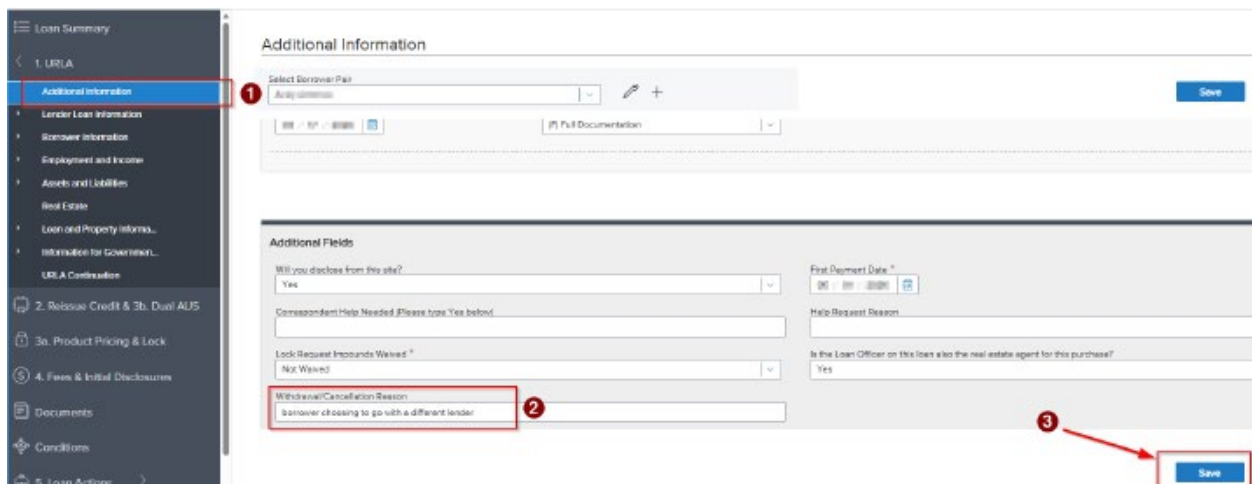
From status 'Started' to status 'Purchased from Correspondent', you can request that the loan be withdrawn.

There are two paths to perform this function.

From within the loan in the Client Portal, click 'Request Withdrawal...' from the Loan Actions options. A pop-up will appear that directs you to go to the URLA > Additional Information tab. When you get this pop-up, exit by clicking the 'X' in the top right of the pop-up. It's very faint and easy to overlook. Entering any data in the text box to the right of the description will result in an error and will not result in a withdrawal/cancellation request. Please leave the text box blank.



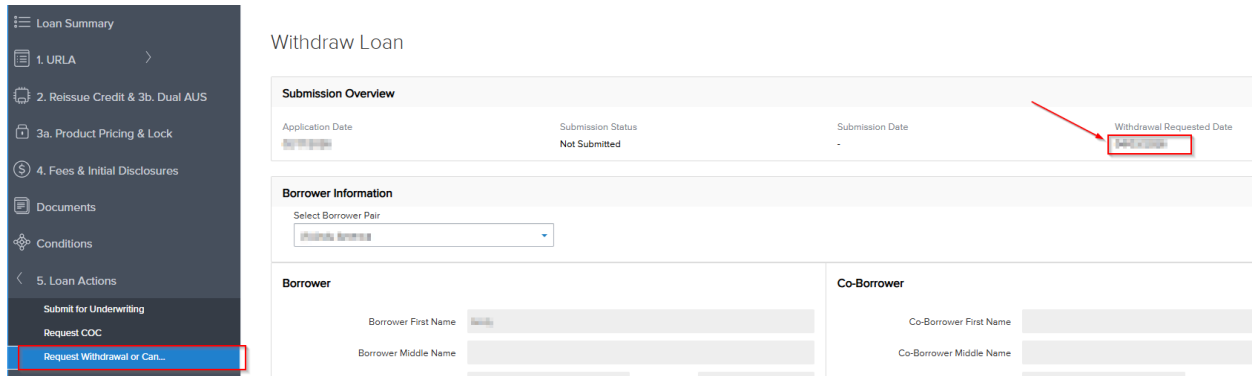
Once in the URLA > Additional Information Screen, scroll to the bottom, enter the Withdrawal/Cancellation Reason and click 'Save':



Once this is done, the loan will be queued for withdrawal/cancellation.

The other way to request the withdrawal/cancellation is to go directly to the URLA > Additional Information screen, enter the Withdrawal/Cancellation Reason and click 'Save' (See previous screenshot above). Bypassing 'Request Withdrawal...' from the Loan Actions options accomplishes the same result.

To confirm that your loan has successfully been pushed over for withdrawal/cancellation, go to 'Request Withdrawal...' from the Loan Actions options and look for a date in the 'Withdrawal Requested Date' field. If a date is there, then the request is successful. If there is no date, perform the previous steps again. Be sure you save your data.



Withdraw Loan

Submission Overview

Application Date 02/17/2026	Submission Status Not Submitted	Submission Date -	Withdrawal Requested Date 02/17/2026
--------------------------------	------------------------------------	----------------------	-----------------------------------------

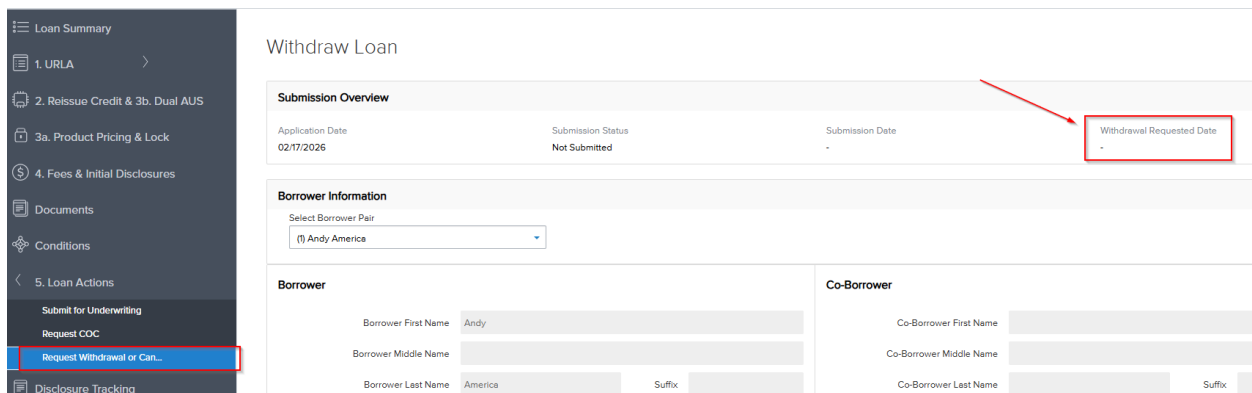
Borrower Information

Select Borrower Pair
Andy America

Borrower	Co-Borrower
Borrower First Name Andy	Co-Borrower First Name -
Borrower Middle Name -	Co-Borrower Middle Name -
Borrower Last Name America	Co-Borrower Last Name -
Suffix -	Suffix -

If you wish to retract the withdrawal/cancellation request, removing the data input for the Withdrawal/Cancellation Reason from the URLA > Additional Information screen and clicking 'Save' will accomplish this.

Confirm that the withdrawal/cancellation request was retracted by going to 'Request Withdrawal...' from the Loan Actions options, click 'X' on the pop-up, and look for a date in the 'Withdrawal Requested Date' field. If the date is now removed from the 'Withdrawal Request Date' field, your request for withdrawal or cancellation has been retracted.



Withdraw Loan

Submission Overview

Application Date 02/17/2026	Submission Status Not Submitted	Submission Date -	Withdrawal Requested Date -
--------------------------------	------------------------------------	----------------------	--------------------------------

Borrower Information

Select Borrower Pair
Andy America

Borrower	Co-Borrower
Borrower First Name Andy	Co-Borrower First Name -
Borrower Middle Name -	Co-Borrower Middle Name -
Borrower Last Name America	Co-Borrower Last Name -
Suffix -	Suffix -